

Shipping Terms

At Acustone, we are committed to delivering your orders efficiently and reliably across the country. Based in Brisbane, we offer shipping to all locations within Australia.

Order Processing:

Once your order is placed, it undergoes verification, quality checks, and packaging. This typically takes 1–2 business days. After processing, your order is dispatched.

Shipping Time:

- Brisbane, Gold Coast and Sunshine Coast: 2–7 business days
- Rest of Australia: 5–12 business days

Tracking:

- As soon as your order is dispatched, you will receive a tracking number to monitor the shipment's progress in real time.

Shipping Costs:

- Shipping costs are calculated based on your location and order size. Final shipping charges will be displayed during checkout.

Please Note:

- All delivery times are estimates and may vary due to external factors such as weather or holidays. If delays occur, we will notify you promptly. By placing an order with Acustone, you agree to these shipping terms. For any questions, feel free to contact us.