

# Privacy Policy

## 1. Information We Collect:

We may collect personal information from you when you interact with us, including but not limited to:

- Your name
- Email address
- Phone number
- Billing and shipping address
- Payment information
- Purchase history
- Any other information you provide voluntarily

## 2. How We Use Your Information:

We use your information for various purposes, including:

- Processing and fulfilling your orders
- Communicating with you regarding your purchases or inquiries
- Sending you marketing communications, promotions, and updates (with your consent)
- Improving our products, services, and website functionality
- Complying with legal obligations and preventing fraud

## 3. Disclosure of Your Information:

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except in the following circumstances:

- To trusted service providers who assist us in operating our website and conducting our business (e.g., payment processors, shipping companies), provided they agree to keep your information confidential.

- To comply with applicable laws, regulations, or legal requests.
- To protect our rights or the safety of others.

#### **4. Data Security:**

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or method of electronic storage is 100% secure. Therefore, we cannot guarantee its absolute security.

#### **5. Cookies and Tracking Technologies:**

Our website may use cookies and similar tracking technologies to enhance user experience. You can choose to accept or decline cookies through your browser settings. However, declining cookies may affect your ability to access certain features of our website.

#### **6. Third-Party Links:**

Our website may contain links to third-party sites. We do not control these sites and are not responsible for their content or privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

#### **7. Your Rights:**

You have the right to:

Access your personal information

Request corrections to your personal information

Request the deletion of your personal information

Withdraw your consent for us to use your data (where applicable)

Opt out of marketing communications at any time by following the unsubscribe instructions in our emails or contacting us directly

## 8. Policy Updates:

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. We encourage you to review this page periodically to stay informed about how we protect your information.

## 9. Contact Us:

If you have any questions or concerns about our privacy practices, please contact us at: **[info@acustone.com.au](mailto:info@acustone.com.au)**