

# Payment

At Acustone, we strive to provide a seamless purchasing experience. Please review our payment terms carefully to understand your obligations and rights when making a purchase.

## 1. Payment Methods:

We accept various payment methods to ensure convenience, including credit and debit cards, bank transfers, and other secure online payment systems. Please check our website for the most up-to-date information on accepted payment methods.

## 2. Order Confirmation:

Upon completing your order and processing your payment, you will receive an order confirmation via email. This confirmation will include details of your purchase, shipping address, and an order number. Please retain this information for future reference.

## 3. Pricing:

All prices listed on our website are in Australian dollars (AUD) and include any applicable taxes. Prices are subject to change without notice; however, the price confirmed at the time of your order will be honored.

## 4. Payment Processing:

Payments are processed at the time of purchase. If there are any issues with your payment, we will notify you promptly to resolve the matter.

If you choose to pay via bank transfer, please ensure that the payment is made within 7 days of placing your order to avoid cancellation.

## 5. Invoicing:

An invoice will be generated and sent to you via email upon successful payment. This invoice serves as proof of your transaction.

## **6. Security:**

We are committed to ensuring the security of your personal and payment information. Our website employs industry-standard encryption technologies and secure payment gateways to protect your data.

## **7. Late Payments:**

If payment is not received within the specified timeframe, we reserve the right to cancel the order or impose late fees as permitted by law.

## **8. Refunds on Payments:**

Refunds will be processed in the same manner as the original payment. If the original payment was made via credit card, the refund will be credited back to the same account.

## **9. Modifications to Payment Terms:**

Acustone reserves the right to modify these payment terms at any time. Any changes will be effective immediately upon posting the updated terms on our website or notifying customers.

## **10. Contact Information:**

For any inquiries related to payments, please contact us at [info@acustone.com.au](mailto:info@acustone.com.au).